

## QUICK GUIDE - SETUP INSTRUCTIONS FOR MOTOROLA 9505 AND IRIDIUM 9505A HANDSETS

This guide covers the following items, for all other areas please refer to User Manual:

**STEP 1.** Change SIM PIN code

**STEP 2.** Voicemail setup instructions

**STEP 3.** Enable SMS on 9505 and 9505A handsets

Note please refer to the User Manual if more detailed information is required

## STEP 1

### CHANGE SIM PIN CODE      Motorola 9505 or Iridium 9505A

- Press **MENU** until you see **Phone Setup**, View Option? press **OK**
- Press **MENU** until you see **Require SIM Card PIN**, View Option? press **OK**
- √ On Select? Will appear on screen
- Press **MENU** until you see **Change SIM Card PIN**, Select? press **OK**
- You will see **Enter Old PIN**, (and **OK?** At bottom of screen) **Enter the current PIN Code**, press **OK**
- You will see **Enter New Pin**, then **Enter a new PIN Code**, press **OK**
- You will see **Repeat New PIN**, then **Re-enter the new code**, press **OK**
- You will see **Completed**
- Press and hold **C** to exit the menu.

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### RENTING

*Hand Held*

### Global and Local

*Video via Satellite*

*ISDN via Satellite*

### SATELLITE

*144KB/S Data via Satellite*

## STEP 2

### VOICEMAIL SETUP INSTRUCTIONS MOTOROLA 9505 OR IRIDIUM 9505A

**NOTE:** Where the pound sign is mentioned it is referring to the hash # button.

Press \* to return to previous menu.

Press \* \* to return to Main menu.

Press End or Exit to finish.

If you are using the procedure to set-up Voicemail on a 9505 or 9505A use the Personal hands-free unit. (Advisable but not essential)

### 1. Forwarding your incoming Iridium phone calls to Voicemail.

1. Turn the phone on and register on the Iridium system. (phone 1234 this will take you to the Iridium system, message will tell you that you have reached Iridium – hang up)
2. Press **MENU** button
3. Toggle using ↔ to **Call Related Features. View Options?** Press OK
4. Toggle using ↔ to **Call Forwarding. View Options?** Press OK
5. Toggle using ↔ to **Detailed Call Forwarding. View Options?** Press OK
6. Toggle using ↔ to **Forward Voice Calls. View Options?** Press ok
7. Toggle using ↔ through the available selections

**Forward all Voice calls.** (Use this option only if you **DO NOT** want to receive **ANY** calls

**If Busy.**

**If No Answer.**

**If Not Reachable.**

By selecting an option and pressing **OK** the phone will access the Iridium network and return the current Status of that option. Toggle to set the option **ON** or **OFF**.

When **ON** is selected you will be asked, Voicemail or Other Number.

Select **Voicemail**. The screen will then display **Call forward On**.

Press **C** to return to available selections.

When completed, press and hold **C** to return to “**IRIDIUM**” main screen.

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## 2. Program the Voicemail box number into the ☒ button of the handset:

1. Press the message ☒ button.
2. It will prompt - **“Call Voicemail” – Select ?**.
3. Scroll using ↔ until **“Message Settings. View Options”** appears. Press OK
4. **Voicemail Number. Select** appears.  
Press OK
5. Enter the voicemail box number in this section  
**This Must Be 00881662990000**
6. Press OK
7. **Completed** appears
8. Press **C** button to exit options.

## 3. Setting up Voicemail Message Notification Destination:

1. Ensure phone is registered on the network. (1234 IRIDIUM)
2. Dial your own iridium phone number (eg: 00 8816 314 XXXXX)
3. You will hear a recorded message advising that “Your Call Is Being Forwarded. Please Do Not Hang Up”.

You will then be asked for your password.

Enter the default password (The Last Seven Digits Of Your Phone Number, 14XXXXX)

4. You are now at the personal mailbox main menu.
5. Press **4** for personal options.
  - a. Press **4** to modify personal preferences
  - b. Press **1** to modify your voicemail password. Enter a 4 to 7 digit number when requested followed by #
  - c. You will then be informed of the password you have entered. **PLEASE RECORD THIS PASSWORD. PRESS OK** to end call OR **“C”** to return to menu OR
  - d. Press **3** to record your Name
  - e. Press **2** To modify your name. Record Name when prompted followed by #. You can check or re-record name following prompts as shown under **“4 Setting up Voicemail Greeting below”**
  - f. Press **3** to record a greeting

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<i>Hand Held</i>	<i>Video via Satellite</i>	<i>144KB/S Data via Satellite</i>
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- g. Press **2** To modify the greeting. **Record greeting when prompted followed by #**, You can check or re-record name following prompts as shown under **"4 Setting up Voicemail Greeting below"**

When advised that your voicemail has now been set up **Press OK** To end call and "C" to return to menu

6. Press **3** for notification options.
7. Press **6** for message notification desitnation.
8. Press **1** For Phone, **2** For Pages, **3** For Both

Press \* To return to previous menu, OR \*\* To return to main menu.

## 4. SETTING UP VOICEMAIL GREETING;

1. Press **3** for change greeting.
  - Press **1** to play greeting.
  - Press **2** to record greeting
  - Press **7** to delete greeting

## STEP 3

### ENABLE SMS ON 9505 AND 9505A HANDSETS (THIS FEATURE IS NOT AVAILABLE FOR A MOTOROLA 9500)

#### Entering the Iridium SMS Service Centre Number

Before a subscriber can send an SMS message from the Iridium system, the Iridium SMS service centre number must be stored on the SIM card.

#### To store the Iridium Service Centre Number:

1. Place SIM Card in handset.
2. Power on the Unit and wait until it is registered on the Network.
3. Press the **Envelope Key** on the handset.
4. Use the **Scroll Key** to select the '**Message Settings**' option. Press OK.
5. Use the **Scroll Key** to select the '**Service Centre**' option. Press OK.
6. Enter **00881662900005** or **+881662900005**. Press OK.
7. The phone will momentarily display "Completed".

#### Notes:

- A. This procedure needs to be performed once per SIM card because the number will be stored on the SIM
- B. This procedure is valid only for Satellite Series 9505 handsets that have the current software version, which is LAC0307. To determine the software version of any 9505 handset, go to the initial screen and press \*#91#. The following software for 9505 handsets has been released in the past: LAC0103, LAC0105, LAC0107 and LAC109G (the most common version). 9505 handsets with older software can be reflashed by your Iridium Service Provider. Only one reflash is required; it is not necessary to incrementally reflash, ie. Reflash from LAC0107 TO LAC109G then finally to LAC0307.
- C. Currently the Iridium SIM cards that support both mobile originated and mobile terminated SMS are those that have the following phone numbers.

8816 214 xxxxx  
8816 310 xxxxx  
8816 314 xxxxx

8816 315 xxxxx  
8816 318 xxxxx

All other SIM cards continue to support mobile terminated SMS messages.

Please note that at time of writing, SMS from a 9505 or 9505A SMS enabled handset is currently available to other Iridium units and some mobile networks. (This is subject to the mobile network's availability).

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